

Ashclaims

If you need initial advice following an accident you can call our 24 hour Helpline on **0800 781 6184**.



Welcome to Ashclaims

Ashclaims is a road traffic accident claims service provided by solicitors. Ashclaims can help you if you have been involved in an accident.

As a member of Ashclaims you are entitled* to the following benefits:

- Expert legal advice from Ashfords solicitors on a claim for personal injury or other losses for you and/or any passenger
- Legal helpline available to you for advice in the event of an accident
- Efficient claims handling service by solicitors from the outset
- Legal expenses cover up to £125,000 arranged for you
- Credit repair / credit car hire available**
- 100% of all compensation recovered is paid to you.

If you are involved in an accident call your insurance broker as soon as you can. Your broker will take initial details of your claim and will pass on those details to Ashfords as appropriate.

If you need initial advice following an accident you can call our 24 hour helpline on **0800 781 6184**.

Ashfords (“we/us”) will agree to act on your behalf and provide the following services on condition that we consider that the road traffic accident under consideration was primarily the fault of the other driver and there are reasonable prospects of successfully recovering compensation on your behalf from the other driver or their insurance company (or in the case of an uninsured driver from the Motor Insurers’ Bureau).

* subject to the terms and conditions overleaf

** credit repair / credit hire services provided by MSL or Chief Vehicle Rentals subject to their terms and conditions.

by your insurance brokers in conjunction with Ashfords in a road traffic accident in the UK.

Helpline

We will provide you with a free telephone helpline to advise you of your legal rights and remedies in the event of an accident. The telephone number for that helpline is **0800 781 6184**.

Hire Vehicle

If you are left without a vehicle following the accident and your own insurance company cannot provide you with a hire or courtesy vehicle, we will arrange a hire vehicle on credit hire with a reputable provider authorised by us. The cost of hire will be claimed from the other driver's insurance company.

Repairs

If you have third party insurance only we can arrange credit repairs to your vehicle.



Continued overleaf ...

Policy Excess and Uninsured Losses

We will work as quickly as possible to recover these losses for you from the other driver's insurance company. You will need to provide us with the relevant invoice or other paperwork to prove the losses.

Total Loss

If your vehicle is considered to be a total loss by your / the other driver's insurance company, then we will negotiate the pre-accident value on your behalf to maximise the payment to you.

Personal Injury

If any person in your vehicle suffers personal injury then we will claim compensation for them together with any financial losses and expenses such as loss of earnings and medical expenses. 100% of any compensation recovered is paid to the injured person.

Legal Expenses

All claims will be handled on a no-win-no-fee basis. Upon acceptance of your claim we will enter into a Conditional Fee Agreement with you and if appropriate arrange legal expenses insurance that will cover you for up to £125,000 of legal costs in bringing your claim.

Ashfords is a full service law firm providing advice on:

- Corporate & Commercial
- Intellectual Property & Technology
- Disputes
- Property
- Private Individual

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www.ashfords.co.uk